VistA Adopters meeting - report



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Presentation at the 13th World VistA Community Meeting, Pittsburgh June 28th, 2006

Adopters

- Marcus Werners, Berlin Heart Institute
- Gabriel Rivera Garibay & Christian Alexis Diez Ocaña, Instituto Mexicano del Seguro Social, Mexico City;
- David G. Whiles, Midland Memorial Hospital, Midland, TX;
- Dr. Omar el Hattab, National Cancer Institute & Nasser Institute Hospital, Cairo;
- Rick Marshall technical infrastructure
- Joseph DalMolin organisational issues

Success factors

- Management commitment champion
- Physician backing and involvement
- Pilot implementation
- Adequate IT staff or a credible supplier
- Web based replacement for text interfaces
- Public relations
- User training culture change

Issues – technical

Replicating the process of VistA sustainable collaborative development outside the VA

- Most existing adopters have forked
- Rules for forward compatibility not documented
- Registration authority for name and number space
- No list of VA patches published
- Software update and release processes and facility not in place
- Audit of existing users?

Issues – organisation

Effective Communication between developers and users within and outside of the VA

- User's discussion forum including VA developers
- User's problem tracking system
- Replicate Forum outside VA OpenForum
- Community meetings in other countries
- Vista Adopter's newsletter?

Growing the user base – leverage existing users

Issues – education & training

Usability of documentation

Increasing pool of VistA experts

- Vista E health university
- Adopter presentations at e health university
- Continuing education credits for WV meetings
- Research accreditation process for VistA related training
- Competency centres outside of the VA